



Comdata SmartDesq Outdoor EMV



CHS has been working with Comdata SmartDesq to test safe and secure credit card transactions with their new EMV solution for the FlexPay IV, iXPAY I, and iXPAY II enabled dispensers.

With the Comdata SmartDesq EMV solution, PDI's PaySafe UTM firewall is required and replaces the Cybera device you might have installed. When you are ready to upgrade your Comdata SmartDesq version 3.19 for outdoor EMV acceptance, you must follow these steps:

STEP

1

Order a
PaySafe



Reach out to the Payment Solutions Customer Support team to request a PaySafe device at **800-852-5301** or pssupport@chsinc.com. The Customer Support team will check to ensure you have a POS Protect + Agreement and place the order for the PaySafe UTM if you don't already have one installed.

STEP

2

Determine
upgrade
options



Reach out to your certified Comdata distributor to discuss your upgrade options. Depending on the dispenser make and model, and communication method between dispenser and POS, there may be a hardware upgrade and/or IP connection update needed.

STEP

3

Schedule
upgrade



Once you have submitted your *Change in Equipment* form to the Payment Solutions team and ordered the correct hardware from your SmartDesq distributor, you can schedule your upgrade to the SmartDesq EMV solution. Please contact your Authorized Service Contractor for more information.

If you have questions about Comdata SmartDesq EMV, please contact your ASC or Comdata at 800-833-8680.